Sayena Majlesein (she/her)

Principal Product Designer | AI UX Engineer | Based in Seattle, WA

Building intelligent, secure, and scalable AI solutions that empower people

Experience

Principal Product Designer — Al & Automation | Microsoft

February 2021 - Present

- Led end-to-end design strategy for Docufy, ExpenseGo, and Legal Ease, three Al-powered platforms transforming contracting, compliance, and expense management across Microsoft's legal and finance ecosystems.
- Managed and mentored a cross-disciplinary team of 4 designers and researchers; partnered closely with PM, engineering, and business stakeholders to align design vision, delivery, and measurable KPIs across multiple programs.
- Scaled contracting throughput 900% (200 → 2,000+ /mo) and centralized 8,000+ docs/mo via Al-driven metadata extraction and workflow automation for Docufy (Al metadata + CLM platform); established the design framework now adopted org-wide.
- Delivered ExpenseGo MVP (Teams + mobile Copilot for expense) for 500 users; OCR + LLM receipt matching
 cut manual review by ~5 min/report and auto-validated ~50% of submissions. Built adaptive-card JSON design
 system that reduced front-end build time 30%.
- Designed AI routing and auto-tagging of 100K+ documents through Legal Ease & Litigation Hold projects, cutting review time by 20%; modernized search and request flows achieving <3s retrieval and high usability (SUS: 90 for Requestors / 86 for Admins), saving \$475K+ and 1,000+ hours annually.
- Co-led 3 MSD hackathon projects; 2 transitioned to production (OCR match + Al audit validation). Presented Al UX frameworks at MSD Impact Series and Design Week, shaping Microsoft's approach to responsible Al design.
- Defined AI design system standards for security, accessibility, and localization, ensuring scalable, compliant user experiences across global legal and financial tools.

Lead Product Designer — Passbook | Remitly

September 2019 - February 2021

- Designed and launched Passbook, an online banking app for immigrants, recognized by Time Magazine's 100
 Best Inventions of 2020.
- Led end-to-end design execution across interaction, visual, and motion design; achieving 67% activation in 2 months.
- Built design system and Mixpanel analytics workflows to accelerate release cycles and enable data-driven UX improvements (4× faster iteration).

Lead UX Engineer — LearningWrite | Twenty Ideas

February 2018 - May 2018

- Designed and developed LearningWrite, an Al-assisted grading tool that achieved 92% scoring accuracy vs. 88% average human evaluator agreement, improving grading consistency across 400+ writing samples.
- Created React + TypeScript component library; led pilot across 4 schools, validating usability and adoption among educators.

Additional Experience

2015 - 2018

Product & Visual Designer | CBT Nuggets (Eugene, OR) and DreamDrawing Studio (Tehran, Iran)

Designed early educational and learning experiences; foundational work in UX systems and research that informed later AI UX leadership.

Education

Master's in Human-Computer Interaction and Design
University of Washington (6-month Master's capstone project advised by Amazon AWS)

B.S. in Computer Science Shahid Beheshti University

September 2013 - July 2017

www.sayenamajlesein.com

sayena.majlsn@gmail.com

https://www.linkedin.com/in/sayena-majlesein/

541.579.4312

Skills

Design

Al UX Design • Figma + VS Code •
FigmaMake • Secure by Design •
Design Ops • Design Mentorship •
Adobe Illustrator • Adobe
AfterEffects • System Thinking •
Collaborative Ideation • Wireframing
• Flow Diagramming • Data
Visualization • Rapid Prototyping •
Storyboarding • Spec Work •
Information Architecture • Strategy •
Motion Design • Interaction Design •
Visual Design • VUI • Accessibility

Qualitative Research

Marvin (Automated User Testing) •
Focus Groups • Design Evaluation •
Ethnographic Research • Task
Analysis • Contextual Inquiry • Semistructured Interview • Affinity
Diagramming • Heuristic Evaluation •
Diary Study • Accessibility Testing

Quantitative Research

Surveys • Data Analysis • Experiment Design • A/B Testing • Mixpanel

Programming / Al

LLM Prompt Engineering • Copilot Studio / Agent Builder • Github Copilot • Adaptive Cards (JSON) • HTML5 • CSS3 • JavaScript • TypeScript • React • Java • React Native

Awards & Leadership

Time Magazine's 100 Best Inventions of 2020 Passbook by Remitly

Speaker for "Al-Driven Process Change in UX"

PUSH UX 2025 (upcoming)

Community Engagement Director IxDA Seattle

Design / Career Mentor

Women of MENA in Tech | ADPList